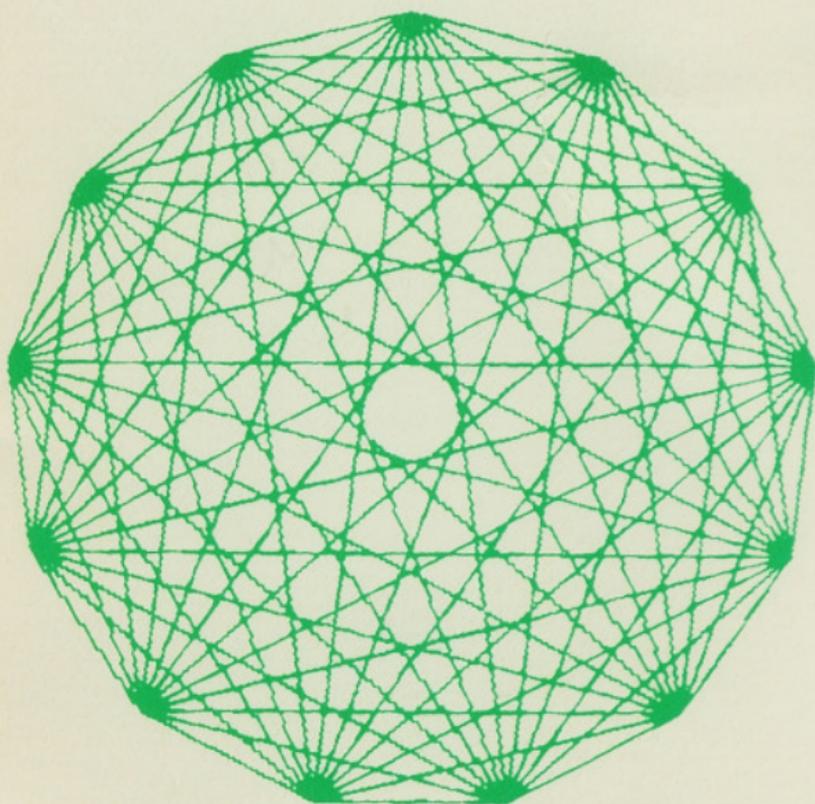


VK100

POCKET SERVICE GUIDE



digital

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VK100

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1 TROUBLESHOOTING

1.1 INTRODUCTION

This chapter contains all of the troubleshooting information for the VK100 (GIGI) terminal. This chapter can be used in two ways. If you have an error message on the terminal LEDs or monitor refer to Paragraph 1.2. If you have a problem with the terminal but it was not detected with the self-tests, refer to Paragraph 1.3.

1.2 TROUBLESHOOTING WITH SELF-TEST

The VK100 contains a series of internal self-tests designed to isolate a failure to a field replaceable unit (FRU). Tables 1-1 and 1-2 show the error codes, the detected failure, and the FRU to replace.

1.3 TROUBLESHOOTING THE BASIC TERMINAL

Table 1-3 lists some possible VK100 failures and associated symptoms. To use the table simply select the symptom that matches the terminal failure. The last two columns of the table indicate any simple checks that can be made and the recommended corrective action. The corrective actions are listed in the order of priority; the most probable module is listed first. If two modules have the same priority the easiest to replace is listed first.

1.4 RECOMMENDED SPARES LIST (RSL)

There are two levels of basic support for the VK100 terminal: on-site, and DIGITAL Servicenter. Table 1-4 lists the recommended spares for on-site support. Table 1-5 lists the recommended spares for DIGITAL Servicenter support.

Table 1-1 Fatal Error Codes

LED Error Code									
N	O	H	A	R	L	C	B	D	Module to Replace
O	N	S	R	A	C	I	C	O	
L	L	C	Y	1	2	Meaning			
0	X	0	0	0	0	0	0	0	Microprocessor Logic error
X	0	0	X	X	X	X	X	X	Data code
0	X	0	0	0	0	X	0	X	ROM error Logic
X	0	0	0	?	?	?			Data code
0	X	0	0	0	X	0			RAM Error Logic
X	0	0	0	?	?	?			Data code
0	X	0	0	0	X	X			CRT controller Logic error
X	0	0	X	X	X	X			Data code
0	X	0	0	X	0	0			CRT controller Logic timeout
X	0	0	X	X	X	X			Data code
0	X	0	0	X	0	X			Vector timeout Logic error
X	0	0	X	X	X	X			Data code

X = ON

0 = OFF

? = Variable condition

Table 1-2 Nonfatal Error Codes

LED Error Code										
N	O	H	A	R	L	C	B	D	Screen Code	Module to Replace
S	C	R	O	L	L	Screen Code				
L	C	Y	1	2	Code					
0	0	0	0	0	B	KB Err			Keyboard and Logic	
0	0	0	0	B	0	IC Err			Logic	
0	0	0	0	B	0	ID Err			Logic	
0	0	0	0	B	0	IT Err			Logic	
0	0	0	0	B	0	EC Err			Logic	
0	0	0	0	B	0	ED Err			Logic	
0	0	0	0	B	0	ET Err			Logic	
0	0	0	0	B	0	EM Err			Logic	
0	0	0	0	B	0	HC Err			Logic	
0	0	0	0	B	0	HD Err			Logic	
0	0	0	0	B	0	HT Err			Logic	
0	0	0	0	B	B	KC Err			Keyboard and Logic	
0	0	0	0	B	B	KD Err			Keyboard and Logic	
0	0	0	0	B	B	KT Err			Keyboard and Logic	
0	0	B	0	0	0	None			Logic	
0	0	B	0	0	B	KB Err			Keyboard and Logic	
0	0	B	B	0	0	IC Err			Logic	
0	0	B	B	0	0	ID Err			Logic	
0	0	B	B	0	0	IT Err			Logic	
0	0	B	B	B	B	KC Err			Keyboard and Logic	
0	0	B	B	B	B	KD Err			Keyboard and Logic	
0	0	B	B	B	B	KT Err			Keyboard and Logic	
0	B	0	0	0	0	None			Logic	
0	B	0	0	0	B	KB Err			Keyboard and Logic	
0	B	0	B	0	0	IC Err			Logic	
0	B	0	B	0	0	ID Err			Logic	
0	B	0	B	0	0	IT Err			Logic	
0	B	0	B	B	B	KC Err			Keyboard and Logic	
0	B	0	B	B	B	KD Err			Keyboard and Logic	

Table 1-2 Nonfatal Error Codes (Cont)

LED Error Code						
N	O		S		C	
	H	A	R	D	C	
			A	C	S	O
L	I	P	L	L	Screen	Module to
L	C	Y	1	2	Code	Replace
0	B	0	B	B	KT Err	Keyboard and Logic
0	B	B	0	0	None	Logic
0	B	B	0	B	KB Err	Keyboard and Logic
0	B	B	B	0	IC Err	Logic
0	B	B	B	0	ID Err	Logic
0	B	B	B	0	IT Err	Logic
0	B	B	B	B	KC Err	Keyboard and Logic
0	B	B	B	B	KD Err	Keyboard and Logic
0	B	B	B	B	KT Err	Keyboard and Logic

0 = LED off

X = LED on

B = LED blinking

Table 1-3 VK100 Troubleshooting

Type of Problem	Symptom	Check	Corrective Action
Power	No LEDs, no video on monitor, no SET-UP key response, no fan	Line fuse	Replace if open.
		Power cord	Reconnect at both ends. Replace power cord if open.
		Power supply connections J2 and J3	Reconnect power supply. Replace power supply.

Table 1-3 VK100 Troubleshooting (Cont)

Type of Problem	Symptom	Check	Corrective Action
Power (Cont)	No LEDs, no video on monitor, no SET-UP key response, Fan is on.	Check power supply voltages: +12, +5, -12, (Fig. 6-1)	If voltages are wrong replace power supply. If voltages are ok: Replace keyboard. Replace logic board.
		No LEDs, no SET-UP key response, Fan is on and video present on monitor.	Replace keyboard. Replace logic module.
		No LEDs, Fan is on, SET-UP key responds, and video is present on monitor.	Replace power supply. Replace keyboard. Replace logic module.
Power	No fan, SET-UP key responds, LEDs are on and video is present on monitor.	Fan is obstructed.	Clear obstruction.
		Fan cable.	Replace power supply.
Video with a color monitor,	No cursor displayed.	Error code displayed in LEDs (self-test error).	See Tables 1-1 and 1-2.
		HP, HM, or VM SET-UP features are set wrong.	Change SET-UP feature settings.

Table 1-3 VK100 Troubleshooting (Cont)

Type of Problem	Symptom	Check	Corrective Action
Video w/color monitor (Cont)		Monitor brightness	Increase monitor brightness.
		Monitor power on	Turn monitor power on.
		Have customer check monitor fuse.	Have customer replace monitor fuse.
		Run color bar and screen alignment self-tests	Replace logic board. Replace video cable.
		Have customer swap monitor with another	If problem is solved the monitor is bad, Monitor repair is the customer's responsibility.
	Wrong color displayed.	Check video connections.	Reconnect video cable. Replace video cable. Have customer adjust monitor.
	Incorrect data displayed or sync is lost.		Replace video cable. Replace logic module.

Table 1-3 VK100 Troubleshooting (Cont)

Type of Problem	Symptom	Check	Corrective Action
		Monitor is bad.	Monitor repair is the customer's responsibility.
	No color is displayed. The monitor display is always white.		Replace logic module.
Video with black and white (monochrome) monitor.	No cursor displayed.	HP, HM or VM SET-UP features are set wrong.	Change SET-UP feature settings.
		Monitor brightness.	Increase monitor brightness.
		Monitor power on.	Turn monitor power on.
		Have customer check monitor fuse.	Have customer replace monitor fuse.
		Run color bar and screen alignment self-test	Replace video cable. Replace logic module.
		Have customer swap monitor with another.	If problem is solved, the monitor is bad, Monitor repair is the customer's responsibility.

Table 1-3 VK100 Troubleshooting (Cont)

Type of Problem	Symptom	Check	Corrective Action
	Incorrect data is displayed or sync is lost.		Replace video cable. Replace logic module.
		Monitor is bad.	Monitor repair is the customer's responsibility.
Hardcopy	No hardcopy output (1 or more terminals)	Make sure all GIGI and LA34VA terminals are turned on.	
		Make sure correct I/O cables are used and connected	
		Perform the hardcopy self-test on all GIGI terminals in the string.	Replace logic module on failing unit. Replace hardcopy cable.
		Perform the LA34VA self-test.	The problem is in the LA34VA.
	Wrong data is printed.	Check the SET-UP parameters at GIGI and LA34VA terminals.	Change the SET-UP parameters.
		Perform the hardcopy self-test.	Replace logic module. The problem is in the LA34VA.

Table 1-3 VK100 Troubleshooting (Cont)

Type of Problem	Symptom	Check	Corrective Action
Communication	VK100 does not communicate with the host system.	Check the SET-UP parameter settings in the terminal and make sure that they agree with the host system.	Change the SET-UP parameters.
		Perform the external communications self-tests.	Replace logic module. Replace communications cable. The problem is in either the modem (if one is used) or the system.

Table 1-4 On-Site Recommended Spares

Qty	Description	Part Number
1	Logic module	54-14230-00
1	Power supply assembly	70-17387-00
1	Keyboard assembly	70-17397-FS
1	"Y" type cable	17-00197-00
1	Video cable, coax.	17-00223-00
1	Loopback connector (EIA)	12-15336-00
1	Loopback connector (20 mA)	70-15503-00
1	Power cord (115 V)	17-00083-09
1	Power cord (230 V)	17-00083-10
1	Power cable (dc)	70-17389-00
10	Plunger, 5/16 dia.	90-09964-00
10	Grommet, snap-in, 5/16 dia.	90-09966-01
4	Screw, sems, slotted head, 4-40 × 3/8	90-09702-00
1	Fuse, 2 A, 250 V box of 5	90-07215-00
4	Screw, sems, slotted head, 10-32 × 3/8	90-06444-00
1	Keypcap removal tool	74-16355

Table 1-5 DIGITAL Servicenter Recommended Spares

Qty	Description	Part Number
1	Logic module	54-14230-00
1	Power supply assembly	70-17387-00
1	Power supply module (PCB only)	12-16987-00
1	Power cable (dc)	70-17389-00
1	Receptacle assembly (ac)	70-17411-00
1	Power cord (115 V)	17-00083-09
1	Power cord (230 V)	17-00083-10
1	Power switch, 2-pole, 16 A	12-17051-00
1	Fan assembly	12-16488-00
1	Fuseholder	12-16931-00
1	Keyboard assembly	70-17397-FS
1	Keyboard distribution cable	70-17390-00
10	LED, ANCD @ 10 mA	11-10864-00
10	Keyboard plunger	12-11862-00
10	Keyboard spring	12-11863-00
20	Keyboard contact, quadfurcated	12-11865-00
20	Keyboard contact	12-11866-00
1	Switch, array cap. solid adapter	12-14332-00
1	Fuse, reg. blow, 2 A 250 V (box of 5)	90-07215-00
2	Screw, Sems, slotted head, 10-32 × 3/8	90-06444-00
10	Support, C Bd. standoffs	90-09313-00
10	Screw, Sems, slotted head, 4-40 × 3/8	90-06444-00
10	Plunger, 5/16 dia.	90-09964-00
10	Grommet, snap-in, 5/16 dia.	90-09966-01
10	Screw, captive, hex slotted	12-16682-00
10	Bumper, round	90-09538-00
10	Bumper, square	90-09624-00
10	Fastener, pinch-on	90-09601-00
10	Screw, hex head, slotted, 6-32 × 5/16	90-09967-00
2	Case, bottom	70-17394-00
2	Case, top	70-17395-00
1	"Y" type cable	17-00197-00
1	Video cable, coax	17-00223-00
1	Loopback connector (EIA)	12-15336-00
1	Loopback connector (20 mA)	70-15503-00
2	Foam insert, top	99-06742-00
2	Foam insert, bottom	99-06742-01
2	Carton, die-cut	99-06793-00
2	Polybag	99-05128-17
2	Tape	99-06486-00

2 OPERATING SUMMARY

2.1 INTRODUCTION

This chapter contains a summary of the VK100 terminal operation. The information is divided into two areas: the SET-UP default switch pack, and the SET-UP parameters.

2.2 SET-UP DEFAULT SWITCH PACK SETTINGS

Figure 2-1 shows the location of the SET-UP default switch pack, how the switches are numbered, and summarizes all of the switch combinations.

2.3 SET-UP PARAMETER SUMMARY

Table 2-1 summarizes all of the SET-UP parameters. The first column lists all of the SET-UP parameters in the order they appear on the monitor screen. The second column shows the feature code and the third column shows all of the possible setting codes for the parameter. The next column shows the exact message displayed on the screen and the last column is a brief description of what the parameter does for that setting. This table is only a brief summary of the SET-UP parameters and how they affect the GIGI terminal. For a more complete description of each parameter and how it affects the terminal see the *GIGI Installation and Owner's Manual*, EK-VK100-IN.

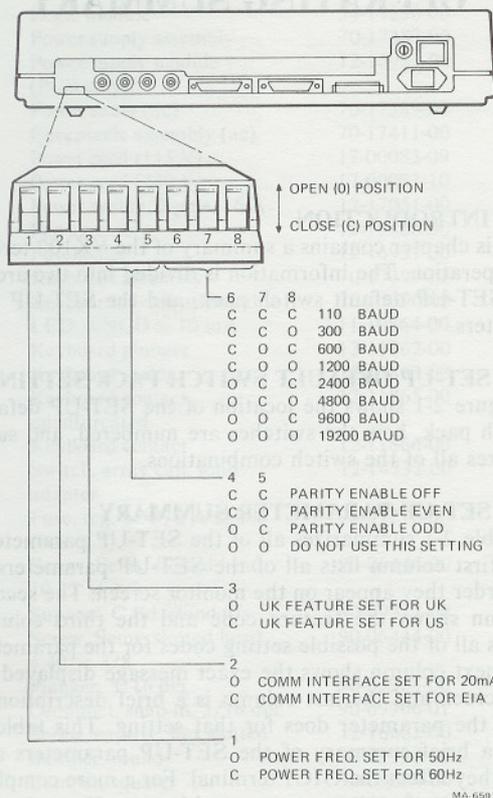


Figure 2-1 VK100 Default SET-UP Switches

Table 2-1 SET-UP Parameter Summary

Feature	Feature Code	Set Code	Displayed Message	Meaning
Transmit Speed	TS	0	TS0 110*	Set transmit speed to 110 baud
	TS	1	TS1 300	Set transmit speed to 300 baud
	TS	2	TS2 600	Set transmit speed to 600 baud
	TS	3	TS3 1200	Set transmit speed to 1200 baud
	TS	4	TS4 2400	Set transmit speed to 2400 baud
	TS	5	TS5 4800	Set transmit speed to 4800 baud
	TS	6	TS6 9600	Set transmit speed to 9600 baud
Receive Speed	RS	0	RS0 110*	Set receive speed to 110 baud
	RS	1	RS1 300	Set receive speed to 300 baud
	RS	2	RS2 600	Set receive speed to 600 baud
TS	7	TS7 19.2	Set transmit speed to 19,200 baud	

*This default value is determined by the settings of the default SET-UP switch pack. The procedure to change these settings is located in the installation chapter of the GIGI Terminal Installation and Owner's Manual.

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	RS	3	RS3 1200	Set receive speed to 1200 baud
	RS	4	RS4 2400	Set receive speed to 2400 baud
	RS	5	RS5 4800	Set receive speed to 4800 baud
	RS	6	RS6 9600	Set receive speed to 9600 baud
	RS	7	RS7 19.2	Set receive speed to 19,200 baud
Local/ Line	LL	0	LL0	Local mode
	LL	1	LL1 OnLn†	On-line mode
BASIC	BA	0	BA0 Off†	BASIC disabled
	BA	1	BA1 Locl	BASIC enabled in Local mode
	BA	2	BA2 Host	BASIC enabled in Host mode
Parity Enable	PE	0	PE0 Off*	Parity off, bit 8 set to SPACE
	PE	1	PE1 Even	Even parity on, bit 8 set to even parity and checked
	PE	2	PE2 Odd	Odd parity on, bit 8 set to odd parity and checked
XON/XOFF	XO	0	XO0 Off	XON/XOFF not sent automatically

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	XO	1	XO1 On†	XON/XOFF sent automatically
Scroll	SM	0	SM0 Off	No scrolling
	SM	1	SM1 Jump	Jump scroll
	SM	2	SM2 Smth†	Smooth scroll
	SM	3	SM3 Wrap	Wrap scroll
Reverse Video	RV	0	RV0 Off†	Normal video (white on black)
	RV	1	RV1 On	Reverse video (black on white)
Horiz. Margins	HM	0	HM0†	No horizontal margins
	HM	1-9	HM (1-9)	Horizontal margins 1 to 9 characters from left and right
Vert. Margins	VM	0	VM0†	No vertical margins
	VM	1-9	VM (1-9)	Vertical margins 1 to 9 characters from top and bottom
Expansion Mode	EM	0	EM0 Norm†	Normal display

*This default value is determined by the settings of the default SET-UP switch pack. The procedure to change these settings is located in the installation chapter of the GIGI Terminal Installation and Owner's Manual.

†Default value of feature.

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	EM	1	EM1 Expn	Expanded mode (double width text characters)
Horiz. Position	HP	0-9	HP (0-9)	Horizontal display position
	HP	5	HP5†	Normal horizontal display position
Over-strike	OS	0	OS0 Off†	Normal text replacement
	OS	1	OS1 On	Overlay text writing
Visual Cursor	VC	0	VC0 Off	Disable visual cursor
	VC	1	VC1 Text	Enable text visual cursor
	VC	2	VC2 Grph	Enable graphics visual cursor
	VC	3	VC3 Both†	Enable both cursors
Text Display	TD	0	TD0 Norm†	Normal processing of text display
	TD	1	TD1 Text	Display all characters as text (transparency mode): all characters are displayed as text and not processed except LF which is

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	TD	2	TD2 Ctrl	displayed as next line Process all characters normally, display all nonrecognized characters as text
Graphics Display	GD	0	GD0 Norm†	Normal processing of graphics
	GD	1	GD1 Text	Display graphics commands as text
	GD	2	GD2 Top	Display last line of ReGIS at top of screen
	GD	3	GD3 Bottom	Display last line of ReGIS at bottom of screen
Graphics Prefix	GP	0	GP0 Off†	Disable graphics prefix mode
	GP	1	GP1 = "!"	Enable graphics prefix mode. Character shown in quotes is prefix character.
Single Character	SC	0	SC0 Off†	Normal communications operation

†Default value of feature.

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	SC	1	SC1 On	Single character operation
Local Echo	LE	0	LE0 Off†	No local echo
	LE	1	LE1 On	Local echo every keystroke
New Line	NL	0	NL0 Off†	New line mode disabled
	NL	1	NL1 On	New line mode enabled
Auto Hardcopy	AH	0	AH0 Off†	Disable auto hardcopy mode
	AH	1	AH1 On	Enable auto hardcopy mode
Auto Wrap-around	AW	0	AW0 Off	Disable auto wraparound
	AW	1	AW1 On†	Enable auto wraparound
Key Repeat	KR	0	KR0 Off	Disable key repeat feature
	KR	1	KR1 On†	Enable key repeat feature
Keyclick	KC	0	KC0 Off	Disable keyclick
	KC	1	KC1 On†	Enable keyclick
Margin Bell	MB	0	MB0 Off	Disable right margin bell
	MB	1	MB1 On†	Enable right margin bell

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
Terminal Mode	TM	0	TM0 VT52	VT52 mode
	TM	1	TM1 ANSI†	ANSI mode
Keypad Mode	KP	0	KP0 Norm†	Numeric keypad mode
	KP	1	KP1 Appl	Application keypad mode
Cursor Key Mode	CK	0	CK0 Norm†	Cursor key mode
	CK	1	CK1 Appl	Cursor key application mode
Pro-grammed Keypad Mode	PK	0	PK0 Off†	Programmed keypad disabled
	PK	1	PK1 On	Programmed keypad enabled
Tablet Locator Mode	TL	0	TL0 Off†	Only 4 cursor keys control locator mode
	TL	1	TL1 On	Tablet and cursor keys control locator mode
UK Character Set	UK	0	UK0 US*	US character set
	UK	1	UK1 UK	UK character set

*This default value is determined by the settings of the default SET-UP switch pack. The procedure to change these settings is located in the installation chapter of the GIG1 Terminal Installation and Owner's Manual.

†Default value of feature.

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
Comm. Interface Used	CI	0	CI0 EIA*	EIA comm. interface selected
	CI	1	CI1 20 mA	20 mA comm. interface selected
Hardcopy Speed	HS	0	HS0 110	Set hardcopy speed to 110 baud
	HS	1	HS1 300	Set hardcopy speed to 300 baud
	HS	2	HS2 600	Set hardcopy speed to 600 baud
	HS	3	HS3 1200	Set hardcopy speed to 1200 baud
	HS	4	HS4 2400	Set hardcopy speed to 2400 baud
	HS	5	HS5 4800	Set hardcopy speed to 4800 baud
	HS	6	HS6 9600†	Set hardcopy speed to 9600 baud
Power Freq.	PF	0	PF0 60 Hz*	60 Hz power frequency
	PF	1	PF1 50 Hz	50 Hz power frequency
Interlace	IL	0	IL0 Off†	Interlace turned off

Table 2-1 SET-UP Parameter Summary (Cont)

Feature	Feature Code	Set Code	Displayed Message	Meaning
	IL	1	IL1 On	Interlace turned on
Self Test	ST	1	ST1 PwUp	Select power-up self-test
	ST	2	ST2 ExCm	Select external comm. test
	ST	3	ST3 HcCm	Select hardcopy comm. test
	ST	4	ST4 Dspl	Select display pattern test
	ST	5	ST5 CBar	Select color bar test pattern
	ST	9	ST9 Rept	Repeat selected test(s) until failure
	ST	0	ST0 Clr	Clear all selected test(s)

*This default value is determined by the settings of the default SET-UP switch pack. The procedure to change these settings is located in the installation chapter of the GIGI Terminal Installation and Owner's Manual.

†Default value of feature.

3 TESTING

3.1 INTRODUCTION

The GIGI terminal contains a complete set of hardware self-test programs that check all of the major terminal functions. The self-test indicates that a problem exists and where the problem is.

Self-test mode has two tests: power-up tests and diagnostic tests. Power-up tests automatically check the condition of the terminal every time terminal power is turned on. Diagnostic tests check the terminal outputs. Diagnostic tests do require optional test connectors.

This chapter gives all of the steps to follow to test the GIGI terminal. Paragraph 3.2 describes the power-up tests. Paragraph 3.3 describes the diagnostic tests. Paragraph 3.4 describes the error codes and their meanings.

3.2 POWER-UP SELF-TESTS

Power-up self-tests check the following terminal circuits:

- Microprocessor
- Visual and audible indicators
- Read only memory (ROM)
- Random access memory (RAM)
- CRT controller
- CRT timing
- Vector timing
- Video bit map
- Vector generator
- Keyboard
- Communications (internal).

The power-up self-test can be started in four different ways:

1. Turn the terminal power switch to the ON position.

2. Reset the terminal by pressing the **SHIFT** and auxiliary keypad **PF4** keys together in SET-UP mode.
3. Select the SET-UP self-test feature (ST1).
4. Receive a command from the host computer.

The power-up self-test takes about 15 seconds. While the test is running the monitor displays various patterns that do not make sense. This is normal. Once the test is complete the cursor appears in the upper-left corner of the monitor and *only* the ON LINE indicator lights. If the self-test finds an error it shows on either the keyboard indicators or the monitor. Paragraph 3.4 contains all of the error codes and their meanings.

3.3 DIAGNOSTIC TESTS

The GIGI terminal contains five diagnostic tests. Each test is discussed individually.

- External Communications Test
- Hardcopy Communications Test
- Display Test
- Color Bar Test
- Screen Alignment Pattern

3.3.1 External Communications Test

This test is an extension of the internal communications test in the power-up test. In the external communications test the transmit and receive lines are connected through a special loopback connector. A predefined set of characters are then transmitted. The terminal receives the characters and compares them to the characters transmitted. If the characters do not match an error is indicated. This test is performed for all communications speeds.

This test requires an optional loopback connector.

To start the external communications test perform the following steps:

1. Turn terminal power off.
2. Disconnect the communications cable from the rear of the terminal.
3. Install the optional loopback connector on the terminal communications output connector. Loopback connector part number 12-13336-00 is for EIA communications; part number 70-13503-00 is for 20 mA current loop communications.
4. Turn terminal power on.

suspect that the terminal has failed connect it to a different monitor and perform both the display and color bar/grey scale tests. If the same symptoms are present the second time the terminal has probably failed.

To clear the monitor screen reset the terminal by pressing the **SHIFT** and **PF4/RESET** Keys together.

3.3.5 Screen Alignment Pattern

This test fills the screen with a crosshatch pattern. The crosshatch pattern is used to adjust the display monitor connected to the GIGI terminal.

To place the screen alignment pattern on the monitor screen perform the following steps:

1. Place the terminal in **SET-UP** mode.
2. Set the self-test **SET-UP** feature for selection 4 (ST4).
3. Exit **SET-UP** mode by pressing the **SET-UP** key. This starts the display test. At the end of the display test the screen alignment pattern remains on the screen.

To clear the monitor screen reset the terminal by pressing the **SHIFT** and **PF4/RESET** Keys together.

3.4 ERROR CODES

There are two broad categories of errors: fatal and nonfatal. Fatal errors cause the terminal to immediately stop all operations. No intelligible information is displayed on the screen. The monitor most likely contains a random pattern. The only error indication (in addition to the random pattern) is an error code displayed on the keyboard LEDs. The possible fatal error codes are shown in Table 3-1.

The fatal error code displayed on the keyboard LED indicators contains two different messages: an error code, and a data code. The error code lights the **LOCAL** indicator and displays a code in the **BASIC**, **HARDCOPY**, **L1**, and **L2** indicators. The data code lights the **ON-LINE** indicator and is displayed in the **BASIC**, **HARDCOPY**, **L1**, and **L2** indicators. The GIGI terminal alternates between each message about every one-quarter second.

Nonfatal errors do not halt the terminal processor. Instead, the terminal displays an error code on the keyboard LEDs and in the center of the monitor screen. The terminal may still be used if a nonfatal error occurs. In this case, the terminal remains in on-line or local mode

with the appropriate indicator lit. The error is indicated by any of the **BASIC**, **HARDCOPY**, **L1** or **L2** indicators blinking. An example of this type of occurrence is a keyboard error. If the self-test detects a keyboard error, the **L2** indicator blinks, and the message **KB ERR** is shown on the monitor screen.

Table 3-2 lists all of the non-fatal error codes the terminal displays and what they mean to the terminal.

Table 3-1 Fatal Error Codes

Error Code Displayed							Meaning
O N L I N E	L C O A L	C B O I L L	B A S I C	H A R D C O P Y	L 1	L 2	
X	0	0	0	0	0	0	Microprocessor error
X		0	X	X	X	X	Data code
X	X	0	0	0	0	X	ROM error
X		0	0	?	?	?	Data code
X	X	0	0	0	X	0	RAM error
X		0	0	?	?	?	Data code
X	X	0	0	0	X	X	CRT controller error
X		0	X	X	X	X	Data code
X	X	0	0	X	0	0	CRT controller timeout
X		0	X	X	X	X	Data code
X	X	0	0	X	0	X	Vector timeout error
X		0	X	X	X	X	Data code

X = ON
0 = OFF
? = variable condition

Table 3-2 Nonfatal Error Codes

LED Error Code						
N	O	H	A	R	Screen Code	Meaning
S	C	B	D	R	A	C
O	S	O				
L	I	P	L	L	Screen Code	Meaning
L	C	Y	1	2		
0	0	0	0	B	KB Err	Keyboard error
0	0	0	B	0	IC Err	Internal communications control signal error
0	0	0	B	0	ID Err	Internal communications data loopback error
0	0	0	B	0	IT Err	Internal communications timeout error
0	0	0	B	0	EC Err	External communications control signal error
0	0	0	B	0	ED Err	External communications data loopback error
0	0	0	B	0	ET Err	External communications timeout error
0	0	0	0	0	EM Err	External communications modem signal error
0	0	0	B	0	HC Err	Hardcopy communications control signal error

Table 3-2 Nonfatal Error Codes (Cont)

LED Error Code						
N	O	H	A	R	Screen Code	Meaning
S	C	B	D	R	A	C
O	S	O				
L	I	P	L	L	Screen Code	Meaning
L	C	Y	1	2		
0	0	0	B	0	HD Err	Hardcopy communications data loopback error
0	0	0	B	0	HT Err	Hardcopy communications timeout error
0	0	0	B	B	KC Err	Keyboard and internal communications control signal error
0	0	0	B	B	KD Err	Keyboard and internal communications data loopback error
0	0	0	B	B	KT Err	Keyboard and internal communications timeout error
0	0	B	0	0	none	Vector generator error
0	0	B	0	B	KB Err	Vector generator and keyboard error
0	0	B	B	0	IC Err	Vector generator and internal communications control signal error

Table 3-2 Nonfatal Error Codes (Cont)

LED Error Code							Screen Code	Meaning
N	O	H	S	R	A	C		
0	0	B	B	0	ID	Err	Vector generator and internal communications data loopback error	
0	0	B	B	0	IT	Err	Vector generator and internal communications timeout error	
0	0	B	B	B	KC	Err	Vector generator, keyboard and communications control signal error	
0	0	B	B	B	KD	Err	Vector generator, keyboard and internal communications data loopback error	
0	0	B	B	B	KT	Err	Vector generator, keyboard and internal communications timeout error	
0	B	0	0	0	None		Video RAM error	
0	B	0	0	B	KB	Err	Video RAM and keyboard error	

Table 3-2 Nonfatal Error Codes (Cont)

LED Error Code							Screen Code	Meaning
N	O	H	S	R	A	C		
0	B	0	B	0	IC	Err	Video RAM and internal communications control signal error	
0	B	0	B	0	ID	Err	Video RAM and internal communications data loopback error	
0	B	0	B	0	IT	Err	Video RAM and internal communications timeout error	
0	B	0	B	B	KC	Err	Video RAM, keyboard and internal communications control signal error	
0	B	0	B	B	KD	Err	Video RAM, keyboard and internal communications data loopback error	
0	B	0	B	B	KT	Err	Video RAM, keyboard and internal communications timeout error	

Table 3-2 Nonfatal Error Codes (Cont)

LED Error Code							Meaning
L	L	P	L	L	Screen Code		
0	B	B	0	0	None	Video RAM and vector generator error	
0	B	B	0	B	KB Err	Video RAM, vector generator and keyboard error	
0	B	B	B	0	IC Err	Video RAM, vector generator and internal communications control signal error	
0	B	B	B	0	ID Err	Video RAM, vector generator and internal communications data loopback error	
0	B	B	B	0	IT Err	Video RAM, vector generator and internal communications timeout error	
0	B	B	B	B	KC Err	Video RAM, vector generator, keyboard and communications control signal error	

Table 3-2 Nonfatal Error Codes (Cont)

LED Error Code							Meaning
L	L	P	L	L	Screen Code		
0	B	B	B	B	KD Err	Video RAM, vector generator, keyboard and internal communications data loopback error	
0	B	B	B	B	KT Err	Video RAM, vector generator, keyboard and internal communications timeout error	

0 = LED off
 X = LED on
 B = LED blinking

Figure 3-1 Module Removal Sequence

4 ADJUSTMENTS

4.1 INTRODUCTION

The VK100 is *not* adjustable. All power supply and video outputs are constant. The appropriate module must be replaced if an output is low or not present.

The video monitor is adjustable. The monitor is provided by the customer and is the responsibility of the customer. Adjustments to the monitor must be made by the customer or a service technician who has been qualified by the monitor manufacturer. DIGITAL does not supply any monitor for use with the VK100 terminal.

The best way to determine if the monitor requires adjustment is to swap the suspected bad monitor with one that is working correctly. If the problem disappears the monitor is bad. If the problem remains the VK100 terminal contains a problem. Use the procedures in Chapters 1 and 3 to test the terminal and locate the problem.

5 REMOVAL AND REPLACEMENT

5.1 GENERAL

This chapter contains the removal and replacement information for the mechanical subassemblies of the VK100 (GIGI) terminal.

Figure 5-1 lists all removal procedures in this chapter and the sequence in which they are performed. As an example, Figure 5-1 shows that to remove the terminal logic board the top cover, keyboard assembly, and power supply assembly removal procedures must be performed first.

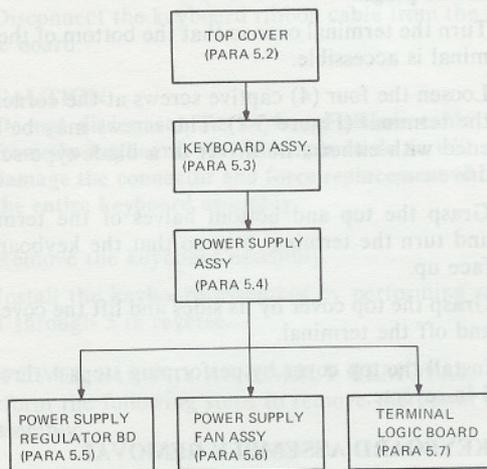


Figure 5-1 Module Removal Sequence

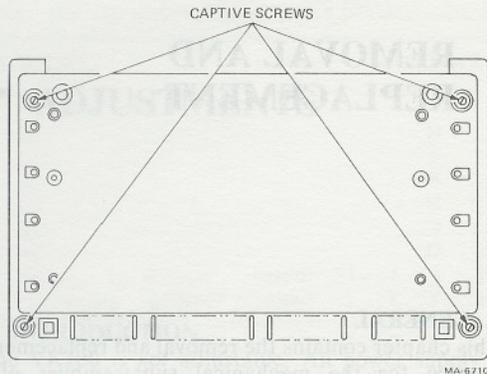


Figure 5-2 VK100 Terminal (Bottom View)

5.2 TOP COVER REMOVAL

Perform the following steps to remove the top cover.

1. Remove power from the terminal by disconnecting the ac plug.
2. Turn the terminal over so that the bottom of the terminal is accessible.
3. Loosen the four (4) captive screws at the corners of the terminal (Figure 5-2). The screws may be loosened with either a nutdriver or a blade-type screwdriver.
4. Grasp the top and bottom halves of the terminal and turn the terminal over so that the keyboard is face up.
5. Grasp the top cover by its sides and lift the cover up and off the terminal.
6. Install the top cover by performing steps 1 through 5 in reverse.

5.3 KEYBOARD ASSEMBLY REMOVAL

Perform the following steps to remove the keyboard assembly.

1. Remove the terminal top cover (Paragraph 5.2).
2. Release the four (4) pop fasteners securing the keyboard assembly to the terminal (Figure 5-3). To release the pop fasteners pull up on the plungers.

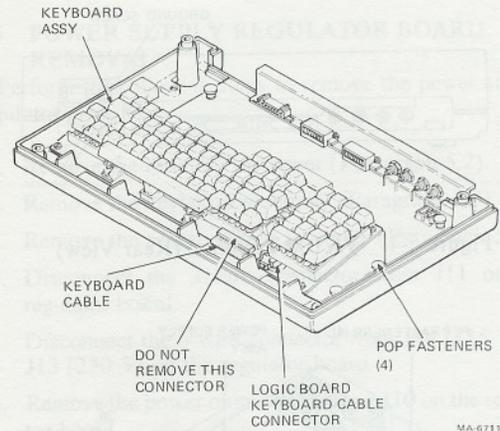


Figure 5-3 Keyboard Assembly Removal

3. Gently remove the keyboard assembly from the terminal and place it in front of the terminal.
4. Disconnect the keyboard ribbon cable from the logic board.

CAUTION

Do not disconnect the keyboard ribbon cable from the keyboard. Any attempts to do so will damage the connector and force replacement of the entire keyboard assembly.

5. Remove the keyboard assembly.
6. Install the keyboard assembly by performing steps 1 through 5 in reverse.

5.4 POWER SUPPLY ASSEMBLY REMOVAL

Perform the following steps to remove the power supply assembly.

1. Remove the terminal top cover (Paragraph 5.2).
2. Remove the keyboard assembly (Paragraph 5.3).
3. From the rear of the terminal, remove the grounding screw securing the connector bracket to the power supply chassis (Figure 5-4). The screw may be removed with either a nutdriver or a blade-type screwdriver.

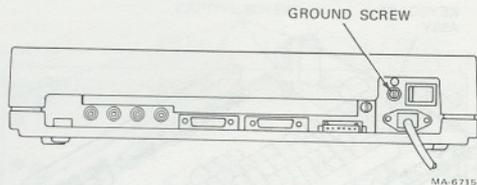


Figure 5-4 VK100 Terminal (Rear View)

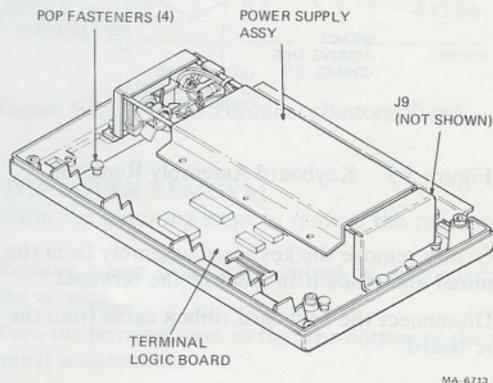


Figure 5-5 Power Supply Assembly Removal

4. Release the four (4) pop fasteners securing the power supply assembly to the terminal (Figure 5-5). To release the pop fasteners pull up on the plungers.
5. Gently remove the power supply assembly from the terminal and place it next to the rear edge of the terminal.
6. Disconnect the 6-wire power output cable from J9 on the terminal logic board.
7. Remove the power supply assembly.

NOTE

P14 connects to J14 for 115 V operation or P14 connects to J13 for 230 V operation.

8. Install the power supply assembly by performing steps 1 through 6 in reverse.

5.5 POWER SUPPLY REGULATOR BOARD REMOVAL

Perform the following steps to remove the power supply regulator.

1. Remove the terminal top cover (Paragraph 5.2).
2. Remove the keyboard assembly (Paragraph 5.3).
3. Remove the power supply assembly (Paragraph 5.4).
4. Disconnect the 3-wire connector from J11 on the regulator board.
5. Disconnect the 6-wire connector from J14 (115 V) or J13 (230 V) on the regulator board.
6. Remove the power output cable from J10 on the regulator board.
7. Remove the four (4) screws securing the regulator board to the power supply chassis. Remove the regulator board. The screws may be removed with either a nutdriver or a blade-type screwdriver.
8. Install the power supply assembly by performing steps 1 through 6 in reverse.

5.6 POWER SUPPLY FAN ASSEMBLY REMOVAL

Perform the following steps to remove the power supply fan assembly.

1. Remove the terminal top cover (Paragraph 5.2).
2. Remove the keyboard assembly (Paragraph 5.3).
3. Remove the power supply assembly (Paragraph 5.4).
4. Disconnect the 6-wire connector from J14 (115 V) or J13 (230 V) on the power supply regulator board.
5. Remove the two (2) screws securing the fan assembly to the power supply chassis (Figure 5-6). The screws may be removed with either a nutdriver or a blade-type screwdriver.
6. Install the power supply assembly by performing steps 1 through 4 in reverse.

5.7 TERMINAL LOGIC BOARD REMOVAL

Perform the following steps to remove the terminal logic board.

1. Remove the terminal top cover (Paragraph 5.2).
2. Remove the keyboard assembly (Paragraph 5.3).

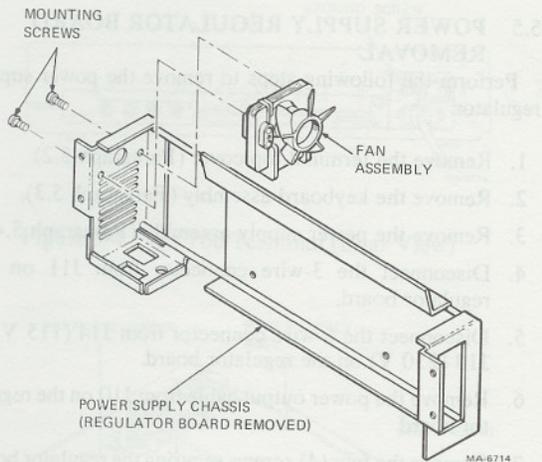


Figure 5-6 Power Supply Fan Assembly Removal

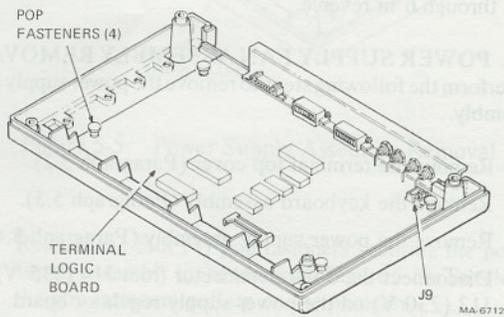


Figure 5-7 Terminal Logic Board Removal

3. Remove the power supply assembly (Paragraph 5.4).
4. Release the four (4) pop fasteners securing the logic board to the bottom cover (Figure 5-7). To release the pop fasteners pull up on the plungers.
5. Remove the terminal logic board.
6. Install the terminal logic board by performing steps 1 through 5 in reverse. Be sure to set the Default SET-UP switches to the customer settings.

6 PHYSICAL/FUNCTIONAL BLOCK DIAGRAM

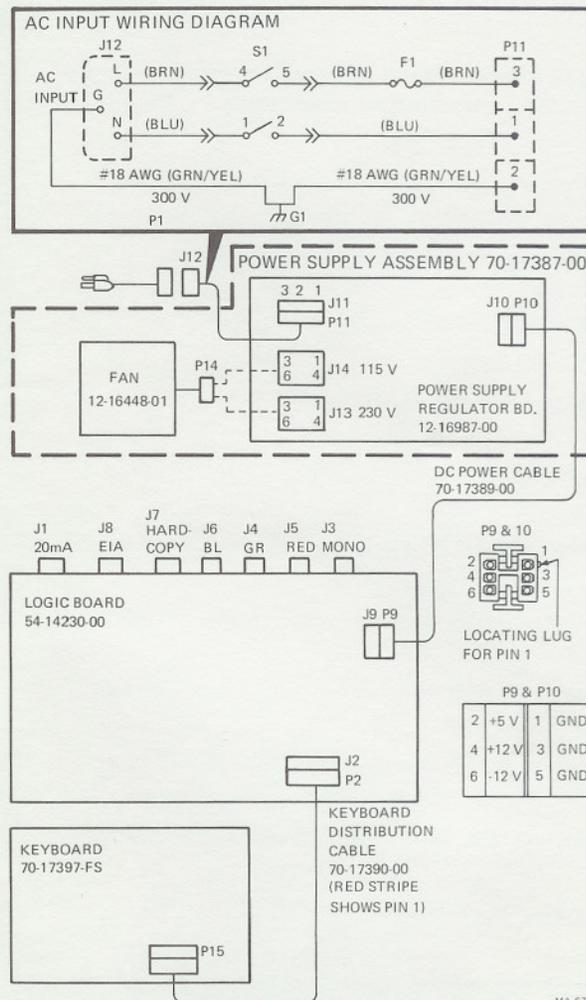


Figure 6-1 VK100 Physical/Functional Block Diagram

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